



Build Peace of Mind: An Extended Warranty Backed by Intel

Help keep your server infrastructure running smoothly with extended warranty support, backed by Intel.

DID YOU KNOW?

Your distributor or reseller can provide a NEW Intel® Server Component Extended Warranty.²

Contact your distributor or reseller for details.

As a business owner, you need assurance that you can depend on the servers that power your company. This means you must have access to world-class support throughout the equipment life cycle, even if you keep your servers in service beyond Intel's standard warranty period.

The number one reason customers buy Intel® Server Products is the service and support they receive.¹ With your distributor or reseller's extended warranty offering, you instantly get a trusted vendor for consistent, fast, and easy-to-use warranty replacement support for up to five years after purchase.

Depend on the service and support from your distributor or reseller, backed by Intel:

- **Safeguard server uptime** with the option of an additional two years of support added onto the standard Intel® warranty.
- **Tap into troubleshooting expertise** with trained technicians who can get in direct contact with Intel if needed, for added confidence with even the toughest issues.
- **Ensure ease of warranty support** when you need it most, relying on the trusted Intel name to provide replacement parts quickly.

An extended warranty backed by Intel, makes your distributor or reseller your "one-stop shop" for server products and support.

FEATURES	BENEFITS
Comprehensive expertise backed by Intel® Customer Support	Count on support resources backed by people at Intel, who know the hardware best
Fast shipment of replacement parts	Handle equipment replacements quickly and conveniently
Immediate fulfillment of warranty replacement requests, before the defective part is returned ³	Reduce the duration of business interruptions

Rely On Flexible, World-Class Support and Warranty Replacement

The extended warranty adds two more years to the standard warranty on Intel® Server components, so you can cover your server products for a total of up to five years after purchase.

Ease of Warranty Support

Throughout the warranty period, Intel will replace or refund a product that fails, depending on Intel's standard warranty terms and conditions. Supported products include Intel® Server Boards, Intel® Server Systems, Intel® Server Chassis, and Intel® RAID controllers.⁴

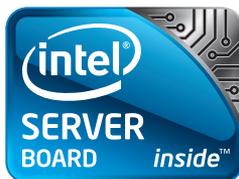
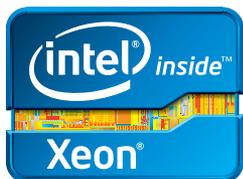
Part of the Comprehensive Support Backed by Intel

Extensive resources are available to customers who take advantage of this extended warranty from your distributor or reseller, with free access to the following online services:

- Download Intel® software, drivers, and utilities
- View tested third-party compatibility lists
- Retrieve technical specifications and other documentation
- Purchase spare parts

With an extended warranty from your distributor or reseller, you can have increased confidence in the day-to-day operation of your server infrastructure. That's one less thing to worry about as you work to make your business thrive.

Contact your distributor or reseller today.



¹ Source: Survey data from resellers (MDC February, 2008).

² The program is available now in Australia, Canada, the European Union, India, Russia, South Africa, South Korea, Switzerland and the United States through qualified and registered Distributors.

³ Advanced Warranty Replacement (AWR) is available to qualified Intel® Channel members. To learn more, visit the Intel® Reseller Center Membership page at <http://www.intel.com/cd/channel/reseller/asm-na/eng/327116.htm>.

⁴ Most EPSP products released in 2009 or later are covered, including Intel® Modular Server. EPSP parts only will be included—Intel® Server Boards, Intel® Server Systems, Intel® Server Chassis, Intel® RAID Controllers server, and FRUs and accessories. This is the same as the standard three-year product warranty. Components included within the system are covered by the Extended Warranty, but single components sold stand-alone are not covered. Third-party add-in cards, memory, hard drives, keyboards, video, mice, graphics cards, RAID backup batteries, optical drives, plastic/sheet metal parts, non-electrical parts, OEM-specific parts, and Intel® processors are not covered.

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